



2019 Part-time, Seasonal, Animal Ambassador Job Posting

Roger Williams Park Zoo is currently recruiting for a part-time, seasonal Animal Ambassador staff. Under general direction and supervision of the Manager of Ambassador Animal Programming. Animal Ambassador staff are responsible for regular interaction with guests, facilitating animal contact opportunities, including presenting animals in zoo theatrical performances as well as facilitating encounters with ambassador animals which may require a higher level of expertise (raptors, porcupines, etc.). In addition, Animal Ambassador Staff will oversee the interaction of the public with ambassador animals including the opportunity to touch and/or feed animals during the Zoo's busy season: Early May-Labor day.

RESPONSIBILITIES:

Animal Interaction

- Enhance the experience of our guests through animal touch opportunities, shows, and live animal presentations.
- Manage animal component during scheduled Wild Bunch shows, typically 3-4 per day, each approximately 20 minutes long.
- Participate in both scripted and improv-style shows.
- Maintain on-stage enthusiasm whenever in uniform on Zoo grounds.
- Daily presentations with ambassador animals, lasting up to 30 minutes.
- Facilitate up close experiences with animals inside our ambassador animal corral.
- Transportation of ambassador animals.

Touch Opportunities

- Set-up, operate and close down touch stations.
- Acquaint guests with the touch station and maintain proper crowd levels by regulating flow of guests.
- Facilitate the interaction of guests with the ambassador animal at the station.
- Engage and educate visitors during the experience through interpretation.

- Ensure the safety of all visitors and animals by adhering to and enforcing established protocols
- Transportation of animals.
- Support both the mission of the Zoo and the related mission of the Education Department by performing other duties as assigned by the Manager of Ambassador Animal Programming.
- Communicate any issues with appropriate staff in a timely manner.
- Maintain on-stage enthusiasm whenever in uniform on Zoo grounds.

CRITERIA:

Experience and Education:

High School diploma or equivalent, plus a minimum of one year of experience working with animals in a professional setting; or equivalent combination of education and experience. Previous customer service experience and background knowledge in basic animal training is preferred.

Skills and Aptitudes:

- Ability to engage children and adults of all ages and learning abilities.
- Must demonstrate proficiency working with a variety of animals including: small mammals, reptiles, amphibians, invertebrates and raptors
- Must demonstrate proficiency with animals while engaging with the public simultaneously.
- Must possess superior customer service skills
- Must be able to work with individuals, small groups, and crowds
- Must be dynamic and enthusiastic
- Must be flexible and adaptable
- Must be able to work independently and collaboratively
- Must possess excellent public speaking skills
- Must have an appreciation for informal, lifelong learning in agreement with RWPZ's mission and commitment to education and conservation

Additional Requirements

- Must provide proof of a negative TB test prior to the start of employment
- Must be available to work weekdays, weekends, holidays and occasional evenings
- Ability to work outdoors under various weather conditions
- Successful completion of a background check.
- Frequently required to stand, walk, use hands to manipulate objects, etc.
- Occasionally lifts and/or moves up to 30 pounds.
- Exposed to various type of weather conditions.

Interested candidates are encouraged to send a cover letter and resume to:

Roger Williams Park Zoo

ATTN: Part-time Seasonal-Animal Ambassador

1000 Elmwood Ave

Providence, RI 02907

-or-

employment@rwpzoo.org